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BUSINESS INTERNET
WIRELESS

Corporate Fixed Wireless Broadband Tariff Sheet (Business SME Users.) (W.E.F. 04/03/2024)

Airway Corporate Series				(30 GB/Day)			
Plan Name	Speed & Data Limit	Data Carry Forward	Speed After FUP Data Limit	Monthly Amount With GST	3 Month Amount With GST	6 Month Amount With GST	12 Month Amount With GST
Airway Corporate SME_10Mb	10 Mbps 30 GB/Day	YES	6 Mbps Unlimited	Rs. 1500.00 Acceptance	Rs. 4500.00 Acceptance	Rs. 7500.00 Acceptance	Rs. 15000.00 Acceptance
Airway Corporate SME_16Mb	16 Mbps 30 GB/Day	YES	6 Mbps Unlimited	Rs. 2400.00 Acceptance	Rs. 7200.00 Acceptance	Rs. 12000.00 Acceptance	Rs. 24000.00 Acceptance
Airway Corporate SME_30Mb	30 Mbps 30 GB/Day	YES	6 Mbps Unlimited	Rs. 2750.00 Acceptance	Rs. 8250.00 Acceptance	Rs. 13750.00 Acceptance	Rs. 27500.00 Acceptance
Rapid SME Series				(True unlimited)			
Rapid SME_06Mb	06 Mbps Unlimited	NA	Unlimited	Rs. 2850.00 Acceptance	Rs. 8550.00 Acceptance	Rs. 14250.00 Acceptance	Rs. 28500.00 Acceptance
Rapid SME_08Mb	08 Mbps Unlimited	NA	Unlimited	Rs. 4150.00 Acceptance	Rs. 12450.00 Acceptance	Rs. 20750.00 Acceptance	Rs. 41500.00 Acceptance
Rapid SME_10Mb	10 Mbps Unlimited	NA	Unlimited	Rs. 5150.00 Acceptance	Rs. 15450.00 Acceptance	Rs. 25750.00 Acceptance	Rs. 51500.00 Acceptance
Rapid SME_16Mb	16 Mbps Unlimited	NA	Unlimited	Rs. 6150.00 Acceptance	Rs. 18450.00 Acceptance	Rs. 30750.00 Acceptance	Rs. 61500.00 Acceptance
Rapid SME_30Mb	30 Mbps Unlimited	NA	Unlimited	Rs. 8150.00 Acceptance	Rs. 24450.00 Acceptance	Rs. 40750.00 Acceptance	Rs. 81500.00 Acceptance

Activation & Other Charges Details:-

Charges	Amount	Applicable Remarks and Descriptions
Activation Charges (Non Refundable)	Rs. 6000.00	<ul style="list-style-type: none"> These are new broadband connection installation charges which is a Non-refundable and not related to any security deposit.
CPE Security	Not Applicable	<ul style="list-style-type: none"> Company will not allow any kind of equipment security deposit but all the equipment which will be installed & supply at customer premises will be on returnable basis and under ownership of Pc Care Airway Infratel Private Limited (PCAIPL). Like – Pole, clamp, media converter, fiber cable, Router, Wireless radio, Cat 6 cable, POE etc.
Fixed Static IP Charges	Not Applicable	<ul style="list-style-type: none"> 01- IP Bundled with all plans. (IP Request form is mandatory via mail or hardcopy)
Wi-Fi Router	Not Applicable	<ul style="list-style-type: none"> Company will not allow any kind of security deposit for this Wi-Fi Router and it is provided on returnable basis at the time of disconnection.

FUP - Fair Usages Policy, SU - Single User, MU - Multiple User, MBPS – Mega Byte per Second, Mbps – Mega bit per second

Please Note:-

- Before subscribe new connection kindly read, acknowledged, understood and agreed to all terms & condition printed and mention over this page.
- Kindly submit photo copy of KYC Documents (Valid id & address proof) & filled the customer application form (CAF)

Support & Complaint

(Opening Time Monday to Sunday 8:00 AM To 9:00 PM)



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What is business broadband?

- Business broadband refers to a type of internet connection service specifically designed to meet the needs of businesses. It provides a high-speed and reliable internet connection, enabling organisations to perform various online activities essential for their operations.

Why business broadband?

- Business internet is finest replacement option of expensive leased line connection with same feature and technology.

Feature and specifications

- Faster installation & fault restoration.
- 24x7 Customer care.
- Dedicated account manager to handle all issues.
- Minimum network IP Latency. (On international & Indian route)
- Bundled Wireless (Wi-Fi) router dual band with every plan. (On returnable basis)
- Self healing resilient IP backbone network.
- Wire free air path technology.
- Symmetrical Upload & Download ratio 1:1.
- One step plan migration facilities.
- Highest uptime (98%).
- Dedicated field support team.
- True 100% unlimited data. (In selected plans)
- Wide spread reach.
- Bundled static IP with every plan.
- Assured speed availability up to 98%.

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**BUSINESS INTERNET
WIRELESS**

Commercial Terms & Conditions

1. Service installation for new connection will be done within 7-10 working days after complete of filled KYC form with all required document and receipt of initial payment. In case of cheque payment, service installation will do after realization in company bank account.
2. One Month plan Security Deposit (Interest Free) will be applicable with new connection as per monthly Plans. And this amount will be 100% refundable after clear all dues and recovery of all CPE Equipments.
3. Speeds indicated are only up to our ISP node, given on best efforts basis as per TRAI guideline.
4. "Customer Premise Equipment (CPE)" means the equipment, systems, cabling and facilities provided to the Subscriber on returnable basis by the company, which is required for Service provisioning and used in conjunction with the Service Equipment in order to avail of the Service. Company would charge to subscriber Rs. 3000/- per CPE equipments not returned or returned in non-working condition towards penalty/damages for breach of the terms of service.
5. Company does not sell any CPE Equipments to subscriber or customer. It provided by company without any cost for service usages purpose only till connection is running. Customer or subscriber shall compulsorily return all the CPE equipments to the company at the time of service /connection disconnection or discontinue to any reason.
6. Activation/Registration charges (Non Refundable) will be applicable with every new connection as per actual (Mentioned in Plan sheet) & different for Residential Home User and Business SME User. And these charges are not related & does not belongs to CPE cost.
7. Company will not charge any rental against their CPE equipments. Company reserves the right to dismount and recover all CPE equipments from subscriber/customer location at the time of service /connection disconnection or discontinue.
8. Company provides fully onsite replacement to all CPE equipment (LAN Cable & DC Adaptor not covered) till connection is running but thefting & physical damaged not covered.
9. Company will not provide any Wired/Wi-Fi router with the connection, customer or subscriber will arrange and purchase from market itself.
10. All plan speed measured in Kilobits per second (Kbps) or Megabit per second (Mbps), not in Kilobyte per second (KBPS) or Megabyte per second (MBPS).
11. Please also note all the Internet Browser software is measure download speed in KBPS (Kilo Byte per Second) so kindly divided your plan speed by 8 to calculate proper file download speed in all browsers only.
12. All Plan Packs Price are and activation charges are inclusive of tax (GST) and subject to change in future.
13. Contention ratio for scheme are set as 1:50 for home user and for business user 1:30 as per guideline set by TRAI & DOT.
14. Download & Upload ratio 1:2 in Home Residential user's plans and 1:1 in Business SME user's plans.
15. Minimum guaranteed speed availability 75% in Residential Home user's Plans and 90% in Business SME user's Plans.
16. All the Plans and their tariff are subject to regulatory approval & company reserves the right to withdraw/Suspend/Modify & Alter /Cancel/Change the plan tariff without any prior notice or information.
17. Please read carefully data usages and transfer calculation in every FUP Plans. Speed and Data usage limit subject to company Fair Usage Policy. In Residential Home Plans FUP Data limited will be calculate Based on data transfer (Download & Upload) both. In Business SME Plans FUP Data limited will be calculate Based on Download only Upload is 100% free & not calculated in FUP Data Limit.
18. Refund, if applicable will be processed within 15 working days from the date of return of all CPE in good condition.
19. As per telecom regularity authority (TRAI) subscriber account ownership can't be transferred or changed.

"Airway" Broadband and "FiberOne" Broadband are service brand name of PC Care Airway Infratel Private Limited, Gwalior-M.P. under Unified ISP Class-C, Class-B (VNO), Class-B (VNO ACCESS) License issued by Department of Telecommunication (DOT), Ministry of Communication, and Government of India.