

# Citizen Charter

**PC Care Airway Infratel Private Limited**  
**CIN:- U64204MP2017PTC043127**  
**GSTN:- 23AAJCP1342E1ZV**

**Business:- Internet Service Providers (Broadband & Lease Line)**

**Govt. DOT License No**  
**DS-11/391/2017-DS-III, Dated 08/02/2018**

**Opening Hour's: 10:30 to 7:00 (Monday to Sunday)**

**Operation Head**  
Santosh Singh Sikarwar  
+91 9826270309/ [info@pccareonline.in](mailto:info@pccareonline.in)

**Sales Department**  
+91 9039016100, +91 9039013100  
[info@pccareonline.in](mailto:info@pccareonline.in)  
Key Person:- Manoj Sharma (+91 9713154321)

**Complaints and Service Support Department**  
+91 751 2458201, 2458202, 2458203  
[wecare@pccareonline.in](mailto:wecare@pccareonline.in)  
Whatsapp:- +91 9713354321  
Key Person:-  
Akhil (Service Executive) (+91 9713354321)  
Deepika Agarwal (Service Manager):- +91 9713254321

**Accounts & Finance Department**  
+91 9522500200  
[account@pccareonline.in](mailto:account@pccareonline.in)  
Key Person:- Vaishali Agarwal

**Revenue Collection Department**  
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[collection@pccareonline.in](mailto:collection@pccareonline.in)  
Key Person:- Sumit Gupta